

## GUIDELINES FOR FOOD SERVICE AND RETAIL OPERATIONS DURING A PANDEMIC FLU OUTBREAK

### FACILITY MANAGERS SHOULD:

- RECOGNIZE THE SYMPTOMS OF THE FLU (FEVER, COUGH, SORE THROAT, CONGESTION, MUSCLE ACHES OR CONJUNCTIVITIS).
- REQUIRE ALL EMPLOYEES TO INFORM MANAGEMENT IF THEY BELIEVE THAT THEY MAY HAVE BEEN EXPOSED TO PANDEMIC INFLUENZA OR HAVE SYMPTOMS OF THE FLU
- DEVELOP A PLAN THAT STATES WHEN ILL EMPLOYEES SHOULD BE RESTRICTED OR EXCLUDED FROM WORK AND WHEN THEY CAN RETURN TO WORK
- REVIEW AND MONITOR PROPER HAND WASHING PROCEDURES
- INCREASE THE NUMBER OF HAND WASHING SIGNS THAT ARE VISIBLE TO YOUR EMPLOYEES
- ADD PLANS TO CLEAN AND SANITIZE NON-FOOD CONTACT AND COMMON SURFACES THROUGHOUT THE ESTABLISHMENT INCLUDING PHONES, DOOR HANDLES, CASH REGISTERS, INTERCOMS, ETC.
- CONSIDER PROVIDING ADDITIONAL HAND SANITIZING OPTIONS IN THE FACILITY SUCH AS HAND SANITIZER OR SANITIZING WIPES

### CONSIDERATIONS:

- CONSUMER DEMAND FOR "TO-GO" AND CURBSIDE PICK-UP MAY INCREASE
- CONSUMER DEMAND FOR NON-PERISHABLE AND PRE-PACKAGED FOOD ITEMS MAY INCREASE
- MANAGERS MAY NEED ALTERNATIVE PLANS FOR ORDERING SUPPLIES IF DISTRIBUTION FROM AREAS AFFECTED BY PANDEMIC FLU IS LIMITED OR SUSPENDED

### ADDITIONAL INFORMATION IS AVAILABLE AT:

CENTER FOR DISEASE CONTROL AND PREVENTION: [www.cdc.gov/flu](http://www.cdc.gov/flu)  
US DEPARTMENT OF HEALTH AND HUMAN SERVICES: [www.pandemicflu.gov](http://www.pandemicflu.gov)

### CLAY COUNTY PUBLIC HEALTH CENTER

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