



Risk Assessments & Reduction Strategies

This tool was built to help calculate the levels of risk associated with various business sectors as they reopen, after local orders to “stay at home” due to COVID-19 are lifted. It offers strategies these sectors can utilize to modify operations to potentially lower their risk and prevent the spread of COVID-19 among staff and customers.

These strategies can help lower risk throughout the entire Recovery process but should especially be used during **Steps 1 and 2**.

The following criteria and definitions are based on the Johns Hopkins [“Public Health Principles for a Phased Reopening During COVID-19: Guidance for Governors.”](#)

Contact Intensity: based on contact type (ranging from close to distant) and duration (ranging from brief to prolonged).

Number of Contacts: the approximate number of people in the setting at the same time, on average. A higher number of contacts is presumed to be riskier.

Modifiable Activities: a qualitative assessment of the degree to which activities can be modified to reduce risk.

| Business Group | Contact Intensity | Number of Contacts | Modifiable Activities | Consensus Risk Category | Risk Management Reduction Strategies |
|--------------------------------|-------------------|--------------------|-----------------------|-------------------------|--|
| Restaurants & Bars | Medium | High | Medium | 1 | Staff use masks/ face coverings and gloves, physical distancing, reduce number of chairs/ tables to ensure 6-ft distancing measure. |
| Bars w/ No Food Service | High | High | Medium | 3 | Staff use masks/ face coverings and gloves, reduce number of chairs/ tables to ensure 6-ft distancing measure. |
| Retailers | Low | Medium | Medium | 1 | Staff wear masks/ face coverings, Maintain social distancing of workers as much as possible. Adjust the layout of common areas including cash registers to maintain 6 feet of distance between workers. Perform enhanced cleanings daily. Workers should wear masks at all time. |

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|---|-------------------|--------------------|-----------------------|-------------------------|--|
| Salons, Spas, and Other Personal Care Industries | Medium/High | Low | Medium | 1 | Staff and clients wear masks/ face coverings; operate by appointment only; clients stay in their cars until it's their turn; frequent handwashing and disinfection; reduce number of chairs to ensure 6-ft distancing measure. |
| Gyms/ Fitness Studios | Medium | Medium | Medium | 2 | Staff wear masks/ face coverings, maintain social distancing and limit direct physical contact of patrons and workers as much as possible. Adjust the layout of exercise areas to maintain 6 feet of distance between patrons. Perform enhanced cleanings daily. |
| Theaters, Museums, Other Indoor Leisure and Entertainment Spaces | Medium | High | Medium | 2 | Staff wear masks/ face coverings, maintain social distancing of workers and patrons as much as possible; maintain 6 feet of distance between patrons. Perform enhanced cleanings daily. |